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LYNN HUBBARD, III, SBN 69773 SCOTTLYNN J HUBBARD, IV, SBN 212970 **DISABLED ADVOCACY GROUP, APLC** 12 Williamsburg Lane Chico, CA 95926 Telephone: (530) 895-3252 Facsimile: (530) 894-8244 OSFEB-I PH 3: 14

CLISTIK, U.S. DISTRICT OF CALIFORNIA

POPULY

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BY:

Attorneys for Plaintiff

UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF CALIFORNIA

LARY FEEZOR,

Plaintiff,

Vs.

SD BELL, INC. dba TACO BELL #3837; GOLDEN EAGLE MANAGEMENT, LLC,

Defendants.

No. '08 CV 0199 JM BLM

Plaintiff's Complaint



I. SUMMARY

1. This is a civil rights action by plaintiff Lary Feezor ("Feezor") for discrimination at the building, structure, facility, complex, property, land, development, and/or surrounding business complex known as:

Taco Bell #3837
3895 Mission Avenue
Oceanside, CA 92054
(hereafter "the Restaurant")

2. Feezor seeks damages, injunctive and declaratory relief, attorney fees and costs, against SD Bell, Inc. dba Taco Bell #3837 and Golden Eagle Management, LLC (collectively "Taco Bell") pursuant to the Americans with Disabilities Act of 1990, (42 U.S.C. §§ 12101 et seq.), and related California statutes.

II. JURISDICTION

- 3. This Court has original jurisdiction under 28 U.S.C. §§ 1331 and 1343 for ADA claims.
- 4. Supplemental jurisdiction for claims brought under parallel California law—arising from the same nucleus of operative facts—is predicated on 28 U.S.C. § 1367.
 - 5. Feezor's claims are authorized by 28 U.S.C. §§ 2201 and 2202.

III. VENUE

6. All actions complained of herein take place within the jurisdiction of the United States District Court, Southern District of California, and venue is invoked pursuant to 28 U.S.C. § 1391(b), (c).

IV. PARTIES

7. Taco Bell owns, operates, or leases the Restaurant, and consists of a person (or persons), firm, or corporation.

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8. Feezor is a paraplegic as a result of an automobile accident and requires the use of a wheelchair and mobility equipped van when traveling about in public. Consequently, Feezor is "physically disabled," as defined by all applicable California and United States laws, and a member of the public whose rights are protected by these laws.

V. FACTS

- 9. The Restaurant is an establishment serving food and drink, open to the public, which is intended for nonresidential use and whose operation affects commerce.
- 10. Feezor visited the Restaurant and encountered barriers (both physical and intangible) that interfered with—if not outright denied—his ability to use and enjoy the goods, services, privileges, and accommodations offered at the facility. To the extent known by Feezor, the barriers at the Taco Bell included, but are not limited to, the following:
 - The signage in the van accessible parking stall is not correct;
 - There is an abrupt change in elevation along the ramp leading to the accessible entrance;
 - There are no detectable warnings at the start of the ramp;
 - The slope of the ramp (at the top only) is too steep;
 - There are no detectable warnings or stop signs painted where the accessible route from the parking crosses the vehicular way;
 - There is no International Symbol of Accessibility ("ISA") mounted at the entrance;
 - There is no signage indicating that any of the seating is accessible;
 - Moreover, none of the seating provided meets the requirements of Fig. 45,
 nor do any of the table provide a space 30 inches wide, by 27 inches high,
 by 19 inches deep, on more than one side;

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- There is no ISA mounted at the latch side of the entrance to the men's restroom;
- The restroom door requires more than 5 pounds of force to operate;
- The disposable seat cover dispenser is mounted more than 40 inches from the floor and is behind the water closet causing it to be out of reach;
- The water closet is an obstruction to the use of the disposable seat cover dispenser;
- The toilet tissue dispenser encroaches into the clear maneuvering space needed to access the water closet;
- The toilet tissue dispenser is mounted above the side grab bar and more than 19 inches from the floor;
- The toilet tissue dispenser is an obstruction to the use of the side grab bar;
- The pipes underneath the lavatory are not properly wrapped;
- The lavatory is an obstruction to the use of the hand dryer and soap dispenser;
- The operable part of the soap dispenser is mounted more than 40 inches from the floor; and,
- The operable part of the hand dryer is mounted at 51 inches from the floor. These barriers prevented Feezor from enjoying full and equal access.
- 11. Feezor was also deterred from visiting the Restaurant because he knew that the Restaurant's goods, services, facilities, privileges, advantages, and accommodations were unavailable to physically disabled patrons (such as himself). He continues to be deterred from visiting the Restaurant because of the future threats of injury created by these barriers.
- 12. Feezor also encountered barriers at the Restaurant, which violate state and federal law, but were unrelated to his disability. Nothing within this Complaint, however, should be construed as an allegation that Feezor is seeking to remove barriers unrelated to his disability.

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inaccessible, violate state and federal law, and interfere with (or deny) access to the physically disabled. Moreover, Taco Bell has the financial resources to remove these barriers from the Restaurant (without much difficulty or expense), and make the facility accessible to the physically disabled. To date, however, Taco Bell refuses to either remove those barriers or seek an unreasonable hardship exemption to excuse non-compliance.

Taco Bell knew that these elements and areas of the Restaurant were

- 14. At all relevant times, Taco Bell has possessed and enjoyed sufficient control and authority to modify the subject property to remove impediments to wheelchair access and to comply with the Americans with Disabilities Act Accessibility Guidelines and Title 24 regulations. Taco Bell has not removed such impediments and has not modified the subject property to conform to accessibility standards. Taco Bell has intentionally maintained the subject property in its current condition and has intentionally refrained from altering the subject property so that it complies with the accessibility standards.
- 15. Feezor further alleges that the (continued) presence of barriers at the facility is so obvious as to establish Taco Bell's discriminatory intent. On information and belief, Feezor avers that evidence of this discriminatory intent includes Taco Bell's refusal to adhere to relevant building standards; disregard for the building plans and permits issued for the facility; conscientious decision to the architectural layout (as it currently exists) at the facility; decision not to remove barriers from the facility; and allowance that Taco Bell's property continues to exist in its non-compliant state. Feezor further alleges, on information and belief, that Taco Bell is not in the midst of a remodel, and that the barriers present at the facility are not isolated (or temporary) interruptions in access due to maintenance or repairs.²

Id.; 28 C.F.R. § 36.211(b)

E.g., Gunther v.Lin, 144 Cal.App.4th 223, fn. 6

VI. FIRST CLAIM

Americans with Disabilities Act of 1990

Denial of "Full and Equal" Enjoyment and Use

- 16. Feezor incorporates the allegations contained in paragraphs 1 through 15 for this claim.
- 17. Title III of the ADA holds as a "general rule" that no individual shall be discriminated against on the basis of disability in the full and equal enjoyment (or use) of goods, services, facilities, privileges, and accommodations offered by any person who owns, operates, or leases a place of public accommodation. 42 U.S.C. § 12182(a).
- 18. Taco Bell discriminated against Feezor by denying "full and equal enjoyment" and use of the goods, services, facilities, privileges or accommodations of the Restaurant during each visit and each incident of deterrence.

Failure to Remove Architectural Barriers in an Existing Facility

- 19. The ADA specifically prohibits failing to remove architectural barriers, which are structural in nature, in existing facilities where such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv). The term "readily achievable" is defined as "easily accomplishable and able to be carried out without much difficulty or expense." <u>Id.</u> § 12181(9).
- 20. When an entity can demonstrate that removal of a barrier is not readily achievable, a failure to make goods, services, facilities, or accommodations available through alternative methods is also specifically prohibited if these methods are readily achievable. <u>Id.</u> § 12182(b)(2)(A)(v).
- 21. Here, Feezor alleges that Taco Bell can easily remove the architectural barriers at the Restaurant without much difficulty or expense, and that Taco Bell violated the ADA by failing to remove those barriers, when it was readily achievable to do so.

Feezor v. SD Bell, Inc., et al. Plaintiff's Complaint

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22. In the alternative, if it was not "readily achievable" for Taco Bell to remove the Restaurant's barriers, then Taco Bell violated the ADA by failing to make the required services available through alternative methods, which are readily achievable.

Failure to Design and Construct an Accessible Facility

- 23. On information and belief, the Restaurant was designed or constructed (or both) after January 26, 1992—independently triggering access requirements under Title III of the ADA.
- 24. The ADA also prohibits designing and constructing facilities for first occupancy after January 26, 1993, that aren't readily accessible to, and usable by, individuals with disabilities when it was structurally practicable to do so. 42 U.S.C. § 12183(a)(1).
- 25. Here, Taco Bell violated the ADA by designing or constructing (or both) the Restaurant in a manner that was not readily accessible to the physically disabled public—including Feezor—when it was structurally practical to do so.³

Failure to Make an Altered Facility Accessible

- 26. On information and belief, the Restaurant was modified after January 26, 1992, independently triggering access requirements under the ADA.
- 27. The ADA also requires that facilities altered in a manner that affects (or could affect) its usability must be made readily accessible to individuals with disabilities to the maximum extent feasible. 42 U.S.C. § 12183(a)(2). Altering an area that contains a facility's primary function also requires adding making the paths of travel, bathrooms, telephones, and drinking fountains serving that area accessible to the maximum extent feasible. <u>Id.</u>

Nothing within this Complaint should be construed as an allegation that plaintiff is bringing this action as a private attorney general under either state or federal statutes.

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Here, Taco Bell altered the Restaurant in a manner that violated the 28. ADA and was not readily accessible to the physically disabled public—including Feezor—to the maximum extent feasible.

Failure to Modify Existing Policies and Procedures

- The ADA also requires reasonable modifications in policies, 29. practices, or procedures, when necessary to afford such goods, services, facilities, or accommodations to individuals with disabilities, unless the entity can demonstrate that making such modifications would fundamentally alter their nature. 42 U.S.C. § 12182(b)(2)(A)(ii).
- Here, Taco Bell violated the ADA by failing to make reasonable 30. modifications in policies, practices, or procedures at the Restaurant, when these modifications were necessary to afford (and would not fundamentally alter the nature of) these goods, services, facilities, or accommodations.
- Feezor seeks all relief available under the ADA (i.e., injunctive 31. relief, attorney fees, costs, legal expense) for these aforementioned violations. 42 U.S.C. § 12205.
- Feezor also seeks a finding from this Court (i.e., declaratory relief) 32. that Taco Bell violated the ADA in order to pursue damages under California's Unruh Civil Rights Act or Disabled Persons Act.

VII. SECOND CLAIM

Disabled Persons Act

- Feezor incorporates the allegations contained in paragraphs 1 33. through 30 for this claim.
- California Civil Code § 54 states, in part, that: Individuals with 34. disabilities have the same right as the general public to the full and free use of the streets, sidewalks, walkways, public buildings and facilities, and other public places.

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- California Civil Code § 54.1 also states, in part, that: Individuals 35. with disabilities shall be entitled to full and equal access to accommodations, facilities, telephone facilities, places of public accommodation, and other places to which the general public is invited.
- Both sections specifically incorporate (by reference) an individual's 36. rights under the ADA. See Civil Code §§ 54(c) and 54.1(d).
- Here, Taco Bell discriminated against the physically disabled 37. public-including Feezor-by denying them full and equal access to the Taco Bell also violated Feezor's rights under the ADA, and, Restaurant. therefore, infringed upon or violated (or both) Feezor's rights under the Disabled Persons Act.
- For each offense of the Disabled Persons Act, Feezor seeks actual 38. damages (both general and special damages), statutory minimum damages of one thousand dollars (\$1,000), declaratory relief, and any other remedy available under California Civil Code § 54.3.
- He also seeks to enjoin Taco Bell from violating the Disabled 39. Persons Act (and ADA) under California Civil Code § 55, and to recover reasonable attorneys' fees and incurred under California Civil Code §§ 54.3 and 55.

VIII. THIRD CLAIM

Unruh Civil Rights Act

- Feezor incorporates the allegations contained in paragraphs 1 40. through 30 for this claim.
- California Civil Code § 51 states, in part, that: All persons within 41. the jurisdiction of this state are entitled to the full and equal accommodations, advantages, facilities, privileges, or services in all business establishments of every kind whatsoever.

- 42. California Civil Code § 51.5 also states, in part, that: No business establishment of any kind whatsoever shall discriminate against any person in this state because of the disability of the person.
- 43. California Civil Code § 51(f) specifically incorporates (by reference) an individual's rights under the ADA into the Unruh Act.
- 44. Taco Bell's aforementioned acts and omissions denied the physically disabled public—including Feezor—full and equal accommodations, advantages, facilities, privileges and services in a business establishment (because of their physical disability).
- 45. These acts and omissions (including the ones that violate the ADA) denied, aided or incited a denial, or discriminated against Feezor by violating the Unruh Act.
- 46. Feezor was damaged by Taco Bell's wrongful conduct, and seeks statutory minimum damages of four thousand dollars (\$4,000) for each offense.
- 47. Feezor also seeks to enjoin Taco Bell from violating the Unruh Act (and ADA), and recover reasonable attorneys' fees and costs incurred under California Civil Code § 52(a).

IX. FOURTH CLAIM

Denial of Full and Equal Access to Public Facilities

- 48. Feezor incorporates the allegations contained in paragraphs 1 through 13 for this claim.
- 49. Health and Safety Code § 19955(a) states, in part, that: California public accommodations or facilities (built with private funds) shall adhere to the provisions of Government Code § 4450.
- 50. Health and Safety Code § 19959 states, in part, that: Every existing (non-exempt) public accommodation constructed prior to July 1, 1970, which is altered or structurally repaired, is required to comply with this chapter.

Statutory minimum damages under either sections 52(a) or 54.3(a) of the

- Attorneys' fees, litigation expenses, and costs of suit.4 4.
- 18 Interest at the legal rate from the date of the filing of this action. 5.

DATED: January 30, 2008

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Feezor v. SD Bell, Inc., et al. Plaintiff's Complaint

LYNN HUBBARD, III

Attorney for Plaintiff

This includes attorneys' fees under California Code of Civil Procedure § 1021.5.

SJS 44 (Rev. 11/04)	CIVIL C	OVE	R SHEET		
The JS 44 civil cover sheet and to by local rules of court. This forms the civil docket sheet. (SEE INS	he information contained herein neither replace nor a m, approved by the Judicial Conference of the Unite STRUCTIONS ON THE REVERSE OF THE FORM.)	supplemen d States in	nt the filing and service of p September 1974, is requir	oleadings or other papers as rec red for the use of the Clerk of	quired by law, except as provided Court for the purpose of initiating
I. (a) PLAINTIFFS			DEFENDANTS		A distance There was Bearing
(b) County of Residence of First Listed Plaintiff SISKIYOU (EXCEPT IN U.S. PLAINTIFF CASES)			SD BELL, INC. dba TACO BELL #3878 GOLDEN FASILFL MANAGEMENT, LLC County of Residence of First Listed Defendant RK. H.S. DISTRICT OF CALIFORNIA (IN U.S. PLAINTIFF CASES ONEY) RICT OF CALIFORNIA NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED. 8 Y: DEPUTY		
DISABLED ADVOCACY GROUP, APLC (530) 895-3252			200	CV 0199 J	M BLM
12 WILLIAMSBURG LA	NE CHICO, CA 95926				
II. BASIS OF JURISD	(Place an "X" in One Box Only) S 3 Federal Question (U.S. Government Not a Party)		ITIZENSHIP OF PI (For Diversity Cases Only) PT en of This State	TF DEF	
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item III)	Citiz	en of Another State	2	
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IV. NATURE OF SUIT	(Place an "X" in One Box Only)	l Fo	oreign Country		
CONTRACT	TORTS	FOR	REITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
☐ 110 Insurance ☐ 120 Marine ☐ 130 Miller Act ☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 345 Marine Product Liability 350 Motor Vehicle Product Liability 355 Motor Vehicle Product Liability 368 Asbestos Persor Injury Product Liability 370 Other Fraud 371 Truth in Lendin 380 Other Personal Property Damag Product Liability 385 Property Damag Product Liability 367 Pressonal Injury PERSONAL INJUR BERSONAL INJUR Med. Malpractic Liability 370 Other Fraud 371 Truth in Lendin 380 Other Personal Property Damag Product Liability 385 Property Damag Product Liability 385 Property Damag Product Liability 367 Pressonal Injury PERSONAL INJUR Med. Malpractic Liability 9 ERSONAL INJUR 19 Product Liability 19 368 Asbestos Personal Injury Product Liability 9 ERSONAL INJUR 19 Jonation Med. Malpractic 19 368 Personal Injury Product Liability 19 368 Asbestos Personal 19 Jonation Product 19 Jo	RTY g or ate Or Or Or Or Or Or Or Or Or O	610 Agriculture 620 Other Food & Drug 625 Drug Related Seizure of Property 21 USC 881 630 Liquor Läws 640 R.R. & Truck 650 Airline Regs. 660 Occupational Safety/Health 690 Other 710 Fair Labor Standards Act 720 Labor/Mgmt. Relations 730 Labor/Mgmt. Reporting & Disclosure Act 740 Railway Labor Act 790 Other Labor Litigation 791 Empl. Ret. Inc. Security Act	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 □ PROPERTY: RIGHTS □ 820 Copyrights □ 840 Trademark □ 840 Trademark □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) □ FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 810 Selective Service 850 Securities/Commodities/Exchange 875 Customer Challenge 12 USC 3410 890 Other Statutory Actions 891 Agricultural Acts 892 Economic Stabilization Act 893 Environmental Matters 894 Energy Allocation Act 895 Freedom of Information Act 900Appeal of Fee Determination Under Equal Access to Justice 950 Constitutionality of State Statutes
V. ORIGIN Original Proceeding Original Proceeding					
VI. CAUSE OF ACTION 42 U.S.C. Section 12 101, et seq.					
VII. REQUESTED IN CHECK IF THIS IS A CLASS ACTION DEMAND \$ CHECK YES only if demanded in complaint: UNDER F.R.C.P. 23 JURY DEMAND:					
VIII. RELATED CAS IF ANY	E(S) (See instructions): JUDGE			DOCKET NUMBER	
DATE SIGNATURE OF ATTORNEY OF RECORD 01/30/2008					
FOR OFFICE USE ONLY	<u> </u>	···			

RECEIPT # 147/58 AMOUNT 350, APPLYING IFP JUDGE

UNITED STATES DISTRICT COURT

SOUTHERN DISTRICT OF CALIFORNIA SAN DIEGO DIVISION

147158 - SR

February 01, 2008 15:08:22

Civ Fil Non-Pris

USAO #.: 08CV0199 CIV. FIL. Judge..: JEFFREY T MILLER

Amount.:

\$350.00 CK

Check#.: BC#20581

Total-> \$350.00

FROM: FEEZOR V. SD BELL, ET AL

CIVIL FILING